10- *尺* **-0369**

CLAIM OF: TRACY GANESH

P.O. Box 455

Scottdale, Georgia 30079

For damages alleged to have been sustained when a court date was rescheduled on November 4, 2009 at 150 Garnett Street, SW.

THIS ADVERSED REPORT IS APPROVED

BY:

JERRY L. DELOACH DEPUTY CITY AXTORNEY

ADVERSE REPORT

PUBLIC SAFTEY &

LEGAL ADMINISTRATION COMMITTEE

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CITY CON BI



OFFICE OF MUNICIPAL CLERK

RHONDA DAUPHIN JOHNSON MUNICIPAL CLERK 55 TRINITY AVENUE, S.W. SECOND FLOOR,EAST SUITE 2700 ATLANTA, GEORGIA 30335 (404) 330-6030 FAX (404) 658-6273

March 9, 2010

Tracy Ganesh P.O. Box 455 Scottdale, Georgia 30079

10-R-0369

Dear Ms. Ganesh

I sincerely regret that you have been adversely affected by the circumstances raised in your claim for damages against the City of Atlanta. Your time and patience in this matter has been greatly appreciated.

However, I must notify you that the Atlanta City Council Adopted an Adverse Report on your claim at its regular meeting on March 1, 2010. In consultation with the City's Law Department, who conducted an investigation of the situation, the Council has determined that the City cannot accept responsibility for this matter and therefore cannot pay this claim.

If you desire any further information, please contact the City Attorney's Office/Claims Division at (404) 330-6400.

Sincerely,

Thorda Dauphin Johnson, EMC

Municipal Clerk

cc: Claims Division/Law Department

DEPARTMENT OF LAW - CLAIM INVESTIGATION SUMMARY

Claim No. 10L0022	Date:
Claimant Winting TD A CW C A NEW	
Claimant / Victim TRACY GANES	
BY: (Atty) (Ins. Co.)	le, Georgia 30079 age \$ 9.00
Subrogation: Claim for Property dam	age \$ 9.00 Rodily Injury \$
Date of Notice: 12/4/09 Method: Written	Proper X Improper
Conforms to Notice: O.C.G.A. 836-33-5	X Ante Litem (6 Mo.)
Date of Occurrence 11/4/09 P	lace: 150 Garnett Street, SW
Department MUNICIPAL COURT	Bureau: Office:
Employee involved	Bureau: Office: Office:
NATURE OF CLAIM: Claimant alleges	that she sustained an unnecessary travel expense when the Court
failed to notify her client of a court date r	escheduling. However, the Municipal Court has governmental
immunity for all operations pursuant to O.C.G.	
-	
INVESTIGATION:	
Statements: City employee Claimar	nt Others Oral s: Police Dept Report Other X
Pictures Diagrams Report	s: Police Dept Report Other X
Traffic citations issued: City Driver	Claimant Driver
Citation disposition: City Driver	Claimant Driver
DACIC OF DECOMMEND ATION	
BASIS OF RECOMMENDATION:	
Eurotion: Governmental V	Ministorial
Improper Notice More than Six Mo	Ministerial Other X Damages reasonable
City not involved Offer rei	incted Compromise settlement
Repair/replacement by Ins. Co.	ected Compromise settlement
Claimant Neoligent City Neolige	entJoint Claim Abandoned
Out Nogingon Only Nogingo	New York Chann't tourisoned
	Respectfully submitted,
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	110
	CA 1/ 1/C
	INVESTIGATOR - GWENDOLYN BURNS
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RECOMMENDATION:	
	′ /)
	count charged: General Fund Water & Sewer Aviation
Claims Manager: //h	Concur/date 02/68/10
Committee Action:	Council Action
FORM 23-61	
1 OKW 23-01	

November 25, 2009

DECEMVED

**BECEIVED

THE HONORABLE MAYOR SHIRLEY FRANKLING 2019
55 TRINITY AVENUE

SUITE 2500

ATLANTA, GEORGIA 30303

CITY OF ATLANTA LAW DEPT.

DEC 8 4 2009

Dear MAYOR FRANKLIN:

ENTERED + 1114-10 = 10L0022 - G. BURNS

OF ATLANTA
DEPT OF LAV

SUBJECT: CITY OF ATLANTA, STATE OF GEORGIA VS. STEPHANIE N. SEARS

CITATION# 3777223, FOLLOWING TOO CLOSELY

SUBPOENA# 1063010 ACCIDENT# 093010453-00

Burn

01/13/10

The accident mentioned above occurred on October 28, 2009. The responding officer, D. Floyd, issued the subpoena (also noted above) to me while present at the scene. I entered The Lenwood A. Jackson Sr. Justice Center a few minutes prior to 8:00 AM on November 25, 2009, as instructed. This was my first visit to this building, as I have never been required to appear in court. After waiting around for quite some time staring at the screens in search of the name "Sears," I approached an officer (ANTHONY GILLEY) who was in the security area. I asked him if the information on the screens is constantly updated, to which he replied "It rotate." I again asked if the information is constantly updated. This time he became very loud, "IT ROTATE!" I said, "Ok, I understand it rotates, but is it constantly updated, or does the information remain the same all day?" He then became louder, "NO IT'S NOT UPDATED! IT ROTATE!" I attempted to explain to him that the defendant's name was not on the screen, and he rudely interrupted me and yelled at me to go to the window and ask questions. I was already displeased because I received insufficient information regarding the location and directions: however, let me emphasize that I NEVER spoke loudly with Mr. Gilley, nor did I use profanity or disrespect him in any manner. I was simply disgruntled and rightfully so. I suppose Mr. Gilley felt offended since I was not smiling and gleeful, because as I was about to walk away from him he began yelling in my face "CALM DOWN, DON'T BE SO MAD, YOU AIN'T GOT NO REASON TO BE ALL MAD!!" He continued this yelling as I walked to the other side of the lobby. As I approached Window # 1 he began yelling at me to go to Window # 4, so I did as instructed to find that there was nobody there. He then began screaming at me to go to Window #8. This man's behavior was infantile, rude, demeaning, and downright unprofessional. Perhaps he has and inferiority complex and feels the need to power trip- I don't know- but it was obvious he intended to humiliate me in public without just cause.

To add more insult to injury, upon approaching Window #8 and consulting with Mr. Humberto Reyes, I was informed that the court date was now rescheduled for December 9, 2009. After returning home, I called the Municipal Court of Atlanta, and spoke to "Jennifer" in the call center, who informed me that the court date had been rescheduled on November 4, 2009. She would not tell me why it had been rescheduled or who was responsible for the scheduling. I asked her why I was never notified and she told me that only the defendant is notified. This defies all logic for a multitude of reasons that should not even require elaboration. Anybody who works with the Municipal Court, regardless if it is a judge or a receptionist, should have the common sense to know that a victim of a motor vehicle accident needs to be aware of the court date so that he/she can be present.

Because of this lack of organization, communication and competence, I not only wasted my time, I also lost wages because I had to be absent from work to appear in court, not to mention it cost my husband and I \$9.00 in transit fare to reach the Justice Center. I would appreciate it if the City of Atlanta would kindly reimburse us for the \$9.00 we wasted today. It may seem like pocket change to you, but we cannot afford to throw money down the toilet.

10- R-0369

Respectfully,

my

Mrs. Tracy Ganesh

P.O. BOX 455

SCOTTDALE, GEORGIA 30079

TEL: (912) 571-0192

		03-01-10
ITEMS ADOPTED ON	ITEMS ADOPTED ON	ITEMS ADVERSED
CONSENT	CONSENT	ON CONSENT
1. 10-O-0275	36. 10-R-0350	42. 10-R-0356
2. 10-O-0276	37. 10-R-0351	43. 10-R-0357
3. 10-O-0277	38. 10-R-0352	44. 10-R-0358
4. 10-O-0278	39. 10-R-0353	45. 10-R-0359
5. 10-O-0279	40. 10-R-0354	46. 10-R-0360
6. 10-O-0289	41. 10-R-0355	47. 10-R-0361
7. 10-O-0290		48. 10-R-0362
8. 10-O-0291		49. 10-R-0363
9. 10-O-0292		50. 10-R-0364
10. 10-O-0293		51. 10-R-0365
11. 10-O-0294		52. 10-R-0366
12. 10-O-0296		53. 10-R-0367
13. 10-O-0241		54. 10-R-0368
14. 10-O-0307		55. 10-R-0369
15. 10-R-0334		56. 10-R-0370
16. 10-R-0335		57. 10-R-0371
17. 10-R-0390		58. 10-R-0372
19 10-R-0395		59. 10-R-0373
20. 10-R-0407		60. 10-R-0374
21. 10-R-0411		61. 10-R-0375
22. 10-R-0394		62. 10-R-0376
23. 10-R-0396		63. 10-R-0377
24. 10-R-0338		64. 10-R-0378
25. 10-R-0339		65. 10-R-0379
26. 10-R-0340		66. 10-R-0380
27. 10-R-0341		67. 10-R-0381
28. 10-R-0342		68. 10-R-0382
29. 10-R-0343		69. 10-R-0383
30. 10-R-0344		70. 10-R-0384
31. 10-R-0345	ļ	71. 10-R-0385
32. 10-R-0346		
33. 10-R-0347		
34. 10-R-0348		
35. 10-R-0349		
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